

TOUR GUIDELINES FOR VISITING RIMAC AUTOMOBILI AND GREYP BIKES

General Provisions

1. The rules and regulations for visiting Rimac Automobili Ltd and Greyp Bikes Ltd define the principles for visiting all facilities of both companies.
2. Visiting takes place under the supervision of a guide appointed by Rimac Automobili and Greyp Bikes. Leaving the group and visiting the facilities alone is strictly prohibited.
3. It is obligatory to respect the dignity of service staff and other visitors by keeping a polite and decent behaviour.
4. All visitors including children and minors are obliged to comply with the tour guidelines.
5. Children and minors must be accompanied by adults who are obliged to look after their conduct at all times.
6. Any person violating tour guidelines for visiting Rimac Automobili and Greyp Bikes shall be requested to leave the factory premises without a refund for the admission ticket.
7. All individual (standard and premium tours) visits, as well as school group visits, are scheduled in advance. Therefore, all visitors should arrive **5 to 10 minutes** before the start of their tour of Rimac Automobili and Greyp Bikes facilities.
8. Visitors are kindly asked to **respect the time frame stated at point 7** due to other previously scheduled tours.
9. Rimac Automobili provides access to organised tours for persons experiencing problems with mobility. For any additional information please contact Rimac Automobili sector for organised tours at tours@rimac-automobili.com
10. Pets are welcomed during the organised tours.

Sales and booking

1. All information regarding tour options is available on the company's website (www.rimac-automobili.com).
2. Booking options are available either on the website or via e-mail at tours@rimac-automobili.com
3. The reservation is valid for the date and time indicated in the confirmation e-mail received from the tour guide. In case the visitor does not show up for the scheduled tour the reservation is cancelled.
4. For any reservation changes, Rimac Automobili and Greyp Bikes kindly ask you to send a notification at least **48 hours (2 working days)** in advance at tours@rimac-automobili.com. The company will do its best to accommodate the said changes although no guarantees can be made.
5. Rimac Automobili and Greyp Bikes can change or cancel the tour at any time, according to other staff engagements. If cancellation or changes prevent the visitor from receiving the service, the amount of the ticket, if already paid shall be fully reimbursed.

Code of conduct

1. Eating and drinking during the organised tours is forbidden.
2. Smoking tobacco within the boundaries of the facilities is forbidden, except in places designated for these purposes.
3. Taking photos and filming for private purpose is only permitted in the showroom area. Rimac Automobili and Greyp Bikes shall enforce their rights in court should the photographs and/or films be used for commercial purposes without the consent of the companies. For any photography and/or filming used for commercial purposes prior consent from Marketing and PR sector of Rimac Automobili and/or Greyp Bikes is needed.
4. If visitors take photos in other company areas (other than the showroom area) either for private or commercial use despite the previous warning given by the tour guide, he/she shall insist that such audio/video material is immediately deleted from the visitor's phone or the phone shall be confiscated.
5. Rimac Automobili and Greyp Bikes shall not be held responsible for any items left behind within the premises of the facilities.
6. Any form of theft is strictly prohibited.
7. The infringement of any one of the above-listed rules of conduct will be the ground for the immediate exclusion from the tour.

Special Provisions

1. Driving in the Concept_One is possible only to potential customers and has to be previously authorised by the Chief Operating Officer.
2. Concept_One or any other product of the company Rimac Automobili and/or Greyp Bikes is on display for the visitors to see. Only premium tours allow visitors to test the Greyp Bikes.
3. Due to safety reasons premium tours visitors can test the Greyp Bike if they satisfy the height requirement (visitor must be over 1,75 metres tall) and of legal age (18 years old)

Rimac Automobili and Greyp Bikes are entitled to change the tour guidelines hereto. Amended guidelines shall be uploaded on the Rimac Automobili/Greyp Bikes website.